Whirlpool CORPORATION

Administrative Center

BENTON HARBOR, MICHIGAN 49022 • AREA CODE 616 925-0651

Dear Customer:

Good performance. That's what this letter is all about.

We know that you expect good performance from your Whirlpool refrigerator, and we aim to see that you get it. Here's how its performance is protected.

YOUR WARRANTY

During your first year of ownership, all parts of the appliance (except light bulbs) which we find are defective in materials or workmanship will be repaired or replaced by Whirlpool free of charge, and we will pay any labor charges.

During the first five years of ownership, all parts of the sealed refrigeration system, which consists of the compressor, condenser, evaporator and connecting tubing, which we find defective in materials or workmanship will be repaired or replaced at no cost to you, and we will pay any labor charges.

This protection is yours as the original purchaser for your home use, and requires that all service be performed by a service organization authorized to service Whirlpool products. Naturally, it does not cover damage by accident, misuse, fire, flood or acts of God. But it does cover you wherever you live in the United States. . .even if you move.

Now about servicing. Let's face it. Sometimes even the best products need service. So, if that's ever true of your Whirlpool refrigerator, there is a way to get action fast. Just call your servicing Whirlpool dealer or a Whirlpool Tech-Care agent. He is trained to make whatever's wrong right. We do not pay for service calls that only involve instructing you on how to use your new Whirlpool appliance.

On the other hand, we do offer a unique telephone information and assistance service. If you have any questions about operating, maintaining or servicing any Whirlpool appliance, just dial (800) 253-1301*. Free. From anywhere in the continental United States. We'll also give you, day or night, the name and number of the authorized Whirlpool Tech-Care serviceman nearest your home.

We suggest you keep this letter with your sales slip and Use and Care Guide. It's nice to know you'll have protection, even though you may never need it.

Sincerely,

WHIRLPOOL CORPORATION

* In Michigan (800) 632-2243
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